

SyncroFlo Contact List: Main OFFICE Number: 770-447-4443

President – COO

Joel Gallimore O: 678-495-4922 C: 678-469-0554 jgallimore@syncroflo.com

Vice President: Fire, Municipal, EWS, Irrigation, HVAC Sales

John Santi C: 470-226-7392 jsanti@syncroflo.com

Parts Customer Service - RMA

Cindy Hawkins O: 770-840-6744 chawkins@syncroflo.com

Inside Sales Support – Fire Pump Packaged Systems

Mike Graf O: 224-391-9475 mgraf@syncroflo.com

Inside Sales Support – Commercial and Plumbing, Parts

Kegan Thurman O: 770-840-6790 kthurman@syncroflo.com

Inside Sales Support – Commercial and Plumbing, Parts

Jeff Mealey O: 770-840-6793 jmealey@syncroflo.com

Project Management – Engineered Systems

Tariq Jordan O: 770-840-6791 tjordan@syncroflo.com

Manager of Applications and Project Management

Shannon Lyons O: 770-840-6751 slyons@syncroflo.com

Customer Service Lead

Tanji Christian O: 770-840-6757 tchristian@syncroflo.com

Tech Support/Warranty

Justin Howell O: 770-840-6784 jhowell@syncroflo.com

All communication should start with one of these contacts. Please do not contact anyone else directly unless specifically included in the project.

Communication and Lead Times

- Standard Email Inquiry: Response in 1-2 Business Days
- Standard IH or CC System Quotation Inquiry – Pricing: EXTRANET
- Non-Standard System Inquiry – Submitted on Extranet: 3-5 Business Days
<https://extranet.syncroflo.com/quoteorder-entry/> - YOU MUST USE THIS LINK
- IH Submittals – Immediate from ExtraNet
- CC Submittals: 5 Weeks from date of Order Entry





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- Engineered Submittals: 6 Weeks from date of Order Entry
- Iron Heart Lead Times: 8 Weeks (Expedited Shipping Available)
- Fire, HVAC, CC and Engineered Systems – As Quoted

